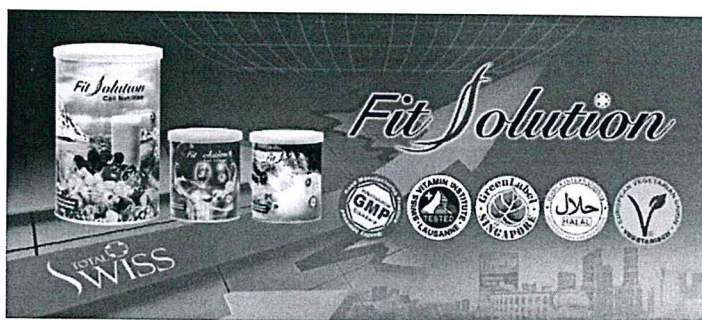


## Evaluation Labels and Certificates on Total Swiss Products

As mentioned in the last report Total Swiss promotes his Fit Solution products with various labels. Mostly the following labels are applied.

- European Vegetarian Union
- Halal (ifanca)
- Green Label Singapore
- Swiss Vitamin Lausanne
- GMP

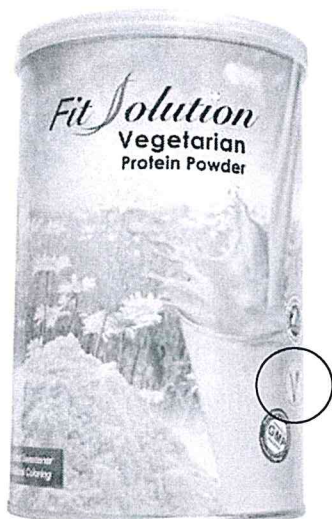


### European Vegetarian Union

It has already been confirmed that the label of the European Vegetarian Union label that is applied on Total Swiss' "Vegetarian Protein Powder" is used illegally. Mr. Pichler explained that he tried to contact Total Swiss before, however he did not receive any response. He said that within Europe they generally take effective actions against the illegal use of their label, however in Asia they are still growing and therefore do not have the budget and in some jurisdictions not even the proper right basis for enforcement.

Mr. Pichler first thought we have direct contact to Total Swiss and provided us with a warning letter. Please refer to the next page to the warning letter issued for Total Swiss' Hong Kong company. We are currently waiting for the official confirmation of the Country Coordinator & V-Label CEO Mr. Renato Pichler.

We double checked whether other products of Total Swiss bear the V-Label. However, it was only confirmed for the "Vegetarian Protein Powder" carries the V-Label. Fit Solution Lutein Nano carries a different kind of vegetarian label of which we assume that it was created by Total Swiss themselves. The relevant labels are encircled in the below pictures.



## European V-Label

c/o V-Label GmbH (CID: CHE-114.270.380)  
Niederfeldstr. 92, CH-8408 Winterthur



Winterthur, 31 August 2016

### **Total Swiss International Group Ltd.**

Unit No. 1129 & 1130, 11/F Star House,  
No. 3 Salisbury Road, Kowloon  
Hong Kong

## European V-Label use

We found out that you use the registered trade-mark «V-Label»:



This label can only be used from licensees with a valid certificate.

Because you are not a licensee, your use is illegal.

If you will still use the label in the future, we have to take legal action against your company.

But first we will give you the chance to solve this problem with one of the 2 possibilities:

1. Remove the V-label from all your products and your homepage until 1 October 2016
2. Certify your products

If we don't get any reaction from you until 1 October 2016, we will forward this case to our lawyer.

Best regards,

A handwritten signature in black ink, appearing to read 'R. Pichler', written in a cursive style.

Renato Pichler  
CEO V-Label GmbH

---

E-Mail: [ch@v-label.eu](mailto:ch@v-label.eu) – Homepage: [www.v-label.eu](http://www.v-label.eu)

## Halal (ifanca)

We are waiting for a response from ifanca. The fraudulent use of the label by Total Swiss still has not been reported on the ifanca's website as of September 9, 2016.

We are following this topic closely as the halal regulations will soon be regulated more strictly:

<https://www.wko.at/Content.Node/service/aussenwirtschaft/id/Indonesisches-Halal-Gesetz-verabschiedet.html?newsletter=wko+aw.n%2fa.aussenwirtschaft+weekly+31-32%2f16+vom+09082016++created%3a+20160803+-+sent%3a+20160809.link.mehr+lesen%3a+indonesien+%2f+halal-gesetz.original>

## Indonesien: Umsetzung des neuen Halal-Gesetzes

### Verpflichtende Produktkennzeichnung in vielen Bereichen

Im September 2014 wurde in Indonesien ein Halal-Gesetz (Gesetz Nr. 33/2014) erlassen, welches schrittweise bis 2019 voll in Kraft treten soll. Das Gesetz betrifft die Produktgruppen Nahrungsmittel und Getränke, pharmazeutische Produkte, Kosmetika und Lederwaren unmittelbar und – da es sehr weit auslegbar ist – potentielle auch noch eine Vielzahl anderer Branchen.

Bis spätestens 2019 müssen alle in Indonesien im Umlauf befindlichen Produkte verpflichtend als „halal“ (den islamischen Vorschriften entsprechend) bzw. „nicht-halal“ zertifiziert und gekennzeichnet werden.

Die Umsetzung des Gesetzes erfolgt in Etappen und folgende Waren sind ab dem jeweiligen Datum zu zertifizieren:

- Ab 1 November 2016: Nahrungsmittel und Getränke
- Ab 1 November 2017: Kosmetik, chemische Produkte und gentechnisch veränderte Güter
- Ab 1 November 2018: Pharmazeutische und biologische Erzeugnisse

Für die Nichteinhaltung der Vorgaben sieht das Gesetz empfindliche Strafen bis hin zu Freiheitsstrafen vor. Produzentenvertreter zeigen sich besorgt über die potentielle Tragweite der Bestimmungen.

Die entscheidenden Umsetzungsverordnungen des Gesetzes werden aktuell vorbereitet und detaillierte Informationen zum aktuellen Stand der Umsetzung erhalten Sie vom AußenwirtschaftsCenter Jakarta.

12.8.2016 Mag. Clemens Machal

## Green Label Singapore

As explained in the last report. Total Swiss is legally using the Green Label Singapore on its rather newly introduced products such as laundry detergent etc. We are currently checking if the promotion of this label on several websites so that consumer get the impression also Fit Solution products carry that label can be reported as a consumer misleading behavior.

## Swiss Vitamin Lausanne

It has been confirmed that Total Swiss has been certified by the Swiss Vitamin Lausanne institution.



## Good Manufacturing Practice – GMP

As the Total Swiss suppliers do not show a specific GMP Logo and do not disclose the certifying authority, it is very difficult to check which company has certified the GMP status. Several hundred different GMP logos can be found online so it is questionable whether it is allowed to create a different one or not.

Additionally there is no clear structure how the transnational label works, which companies are allowed to certify and, if there are different requirements for each country.

## Further Claims

### World Halal Council (WHC)

Total Swiss claims that the company is a WHC certified company but does not say that any products are WHC certified. Therefore it is not necessary to check if one the WHC members certified Totals Swiss' products. At the moment the verification whether the WHC certifies whole companies or not is work in progress.

On the World Halal Council website is written that not only food products can be certified. Moreover, packages and other materials which are used in the value chain can be certified as well. Until know there is no indication that the WHC certifies whole companies and Total Swiss is also not a member of the WHC.

### Health Science Authority (Singapore)

On some offerings, such as the newly reported offering at the Free Web Store Website (<https://www.freewebstore.org/total-swiss-products>), Total Swiss promotes it products claiming that they have been approved by the Health Sciences Authority (HSA) in Singapore (see below).

**全世界最好喝的细胞营养**  
**Simply the tastiest cell nutrition beverage in the world**

**#1**  
全球用家第一  
推荐瑞士制造  
保健产品

**SWISS VITAMIN INSTITUTE**  
FESTED  
LAUSANNE

**International GMP Standard**

**Green Label SINGAPORE**

**HALAL**  
MALAYSIA AND ASIA REGION

**HSA**  
Health Sciences Authority  
新加坡卫生科学局  
批准合法入口与销售

However, on the website of HSA (<http://www.hsa.gov.sg>) it is in the consumer information on health supplements clearly stated that "HSA does not provide any assessment or approval for health supplements". Please refer to the following link and the screenshots below:

[http://www.hsa.gov.sg/content/hsa/en/Health\\_Products\\_Regulation/Consumer\\_Information/Consumer\\_Guides/Complementary\\_Health\\_Products/Health\\_Supplements.html](http://www.hsa.gov.sg/content/hsa/en/Health_Products_Regulation/Consumer_Information/Consumer_Guides/Complementary_Health_Products/Health_Supplements.html)



ABOUT HSA | CAREERS | CONTACT INFO | FEEDBACK | SITEMAP | FAQs

Print A<sup>-</sup> A<sup>+</sup> Within HSA Search

Health Products Regulation | Blood Services | Applied Sciences | e-Services | Publications | News & Events

Home > Health Products Regulation > Consumer Information > Consumer Guides > Complementary Health Products > **Health Supplements**

## CONSUMER INFORMATION

### Consumer Guides

> Medicines

> Complementary Health Products

> **Health Supplements**

> Use of Chinese Proprietary Medicines

## Health Supplements



### "Detoxify your body"

Products that claim to "detoxify your body" do not have scientific evidence to support such claims. These products usually contain natural ingredients that work by promoting water loss or stimulating bowel movements. As such, "detoxification products" may not always be safe and suitable for everyone. In some individuals, this water loss causes fluid and electrolyte imbalance which can lead to adverse effects such as headaches, fatigue and dehydration. Stimulating bowel movements may cause gastro-intestinal cramps and long-term use of products that cause such laxative effects can potentially lead to a decreased bowel function and dependency. These products should not be consumed on a long-term basis. Individuals on medications or with existing medical conditions such as diabetes should consult their doctors before using such products.

### "Anti-stress" or "Reduce Stress"

Stress is a result of strain or tension resulting from demanding circumstances. Health supplements do not reduce or prevent stress, and therefore this claim is misleading.

### "HSA Approved"

HSA does not provide any assessment or approval for health supplements. The responsibility of ensuring the safety and/or quality of health supplements rests on the dealers.

In summary, while HSA has in place a post-market surveillance programme to monitor the safety of health supplements, you are advised to make informed decisions and exercise discretion in your purchases and use of your health supplements.

## What Should I Do When Problems Arise?

If you suspect that the health supplement you are taking makes you unwell, see your doctor or pharmacist immediately.

You can also get in touch with HSA at Tel: 1800 2130 800 or Email: [hsa\\_info@hsa.gov.sg](mailto:hsa_info@hsa.gov.sg).



# Hong Kong Health Care Federation

Totals Swiss is furthermore promoting on some offerings just as on the Hong Kong homepage (<http://www.totalswiss.com.hk/>) its products with the Hong Kong Health Care Federation.



Further research on the website of the Hong Kong Health Care Federation <http://www.healthcare.org.hk/eng/default.aspx> has revealed that Total Swiss indeed received this honor.



Site Map | Contact Us | 中文 | English



Navigation: About Us | Training Course | Accreditation Service | Social Services | Regulatory Affairs | Affiliation | Medical & Health

Latest News: 26/9 諾貝爾獎學人公開講座

香港醫護學會 社會影響報告2012-15  
立即查閱 Read Now

學費全免  
名額有限，報名從速！

被動運動治療訓練課程 (兼讀制)  
● 有意投身安老服務行業  
● 提供急危症物理治療服務

Course	Lectures	Activities																						
<table border="1"> <thead> <tr> <th>Course Name</th> <th>Type</th> <th>Date</th> </tr> </thead> <tr> <td>【全日制】保健員訓練課程</td> <td>Full Time</td> <td>14-09-2016</td> </tr> <tr> <td>【兼讀制】嬰幼兒、兒童遊戲小組 (Playgroup) 專...</td> <td>Part Time</td> <td>19-09-2016</td> </tr> <tr> <td>【兼讀制】殘疾人士院舍保健員銜課程(甲)</td> <td>Part Time</td> <td>12-09-2016</td> </tr> <tr> <td>【全日制】醫護支援人員(臨床病人服務)訓練證書 (...)</td> <td>Full Time</td> <td>02-11-2016</td> </tr> <tr> <td>【兼讀制】醫護支援人員(臨床病人服務)訓練證書 (...)</td> <td>Part Time</td> <td>26-11-2016</td> </tr> <tr> <td>壓力控制、脫身自衛術</td> <td>Part Time</td> <td>02-11-2016</td> </tr> <tr> <td>【兼讀制】殘疾人士院舍保健員銜課程(乙)</td> <td>Part Time</td> <td>19-09-2016</td> </tr> </table>	Course Name	Type	Date	【全日制】保健員訓練課程	Full Time	14-09-2016	【兼讀制】嬰幼兒、兒童遊戲小組 (Playgroup) 專...	Part Time	19-09-2016	【兼讀制】殘疾人士院舍保健員銜課程(甲)	Part Time	12-09-2016	【全日制】醫護支援人員(臨床病人服務)訓練證書 (...)	Full Time	02-11-2016	【兼讀制】醫護支援人員(臨床病人服務)訓練證書 (...)	Part Time	26-11-2016	壓力控制、脫身自衛術	Part Time	02-11-2016	【兼讀制】殘疾人士院舍保健員銜課程(乙)	Part Time	19-09-2016
Course Name	Type	Date																						
【全日制】保健員訓練課程	Full Time	14-09-2016																						
【兼讀制】嬰幼兒、兒童遊戲小組 (Playgroup) 專...	Part Time	19-09-2016																						
【兼讀制】殘疾人士院舍保健員銜課程(甲)	Part Time	12-09-2016																						
【全日制】醫護支援人員(臨床病人服務)訓練證書 (...)	Full Time	02-11-2016																						
【兼讀制】醫護支援人員(臨床病人服務)訓練證書 (...)	Part Time	26-11-2016																						
壓力控制、脫身自衛術	Part Time	02-11-2016																						
【兼讀制】殘疾人士院舍保健員銜課程(乙)	Part Time	19-09-2016																						

  |  |

Course Search

Keywords: Enter keywords / course code

Course Mode: [Dropdown]

Course Category: [Dropdown]

Include:  CNE (RN/EN)  CPD (HW/HCA)  CPD (RSW)

Reset Search



On a Total Swiss Facebook website

[https://www.facebook.com/HKHCF/photos/?tab=album&album\\_id=10151501524963075](https://www.facebook.com/HKHCF/photos/?tab=album&album_id=10151501524963075) the winning of the in 2013 reward is documented.

## 最受醫護人員歡迎健康品牌大獎2013

更新时间：大約3年前 · 攝于 Hong Kong Convention and Exhibition Centre - 香港會議展覽中心

第二屆「最受醫護人員歡迎健康品牌大獎」頒獎典禮已順利於香港長者博覽2013完滿舉行。是次頒獎典禮請來香港醫護學會執行委員會主席，身兼OT&P總經理韋蓮黛女士 (Linda Wallis) 及維專心理醫學中心精神科專科醫生張力智醫生為頒獎嘉賓，並由創作歌手，同時為動作演員的陳鈺芸小姐 (Juju Chan) 擔任大會司儀。本年度共有13個品牌榮膺此項殊榮，大會把得獎品牌共分為三個類別，分別為「公司品牌大獎」、「保健營養品大獎」及「健康用品大獎」。

「公司品牌大獎」得獎者包括：

保多康：最受醫護人員信賴保健品牌公司大獎

Jamieson：最受醫護人員歡迎健康補充品品牌大獎

美國家得路：最受醫護人員信賴天然健康食品品牌大獎

「保健營養品大獎」得獎者包括：

雀巢速康素：最受醫護人員歡迎保健營養品(免疫營養配方)品牌大獎

雀巢佳膳：最受醫護人員歡迎保健營養品(血糖及膽固醇)品牌大獎

澳洲茶包「酸立通」：最受醫護人員歡迎穩定尿酸健康品牌大獎

卡道斯 Men 25：最受醫護人員信賴男士保健食品品牌大獎

Total Swiss Fit Solution：最受醫護人員歡迎保健營養品(細胞營養)品牌大獎

信基國際企業有限公司：最受醫護人員歡迎保健營養品(強心健腦系列)品牌大獎

香港自然療法醫院有限公司：最受醫護人員歡迎健康飲用水品牌大獎

「健康用品大獎」得獎者包括：

添寧：最受醫護人員歡迎成人紙尿褲品牌大獎

醫明：最受醫護人員歡迎專業關節護理品牌大獎

納米世界(香港)有限公司：最受醫護人員歡迎有效舒緩關節疼痛品牌大獎

恭喜以上各得獎公司及品牌，祈各公司繼續研發及推出更多優質的產品，攜手創建更健康的社會。



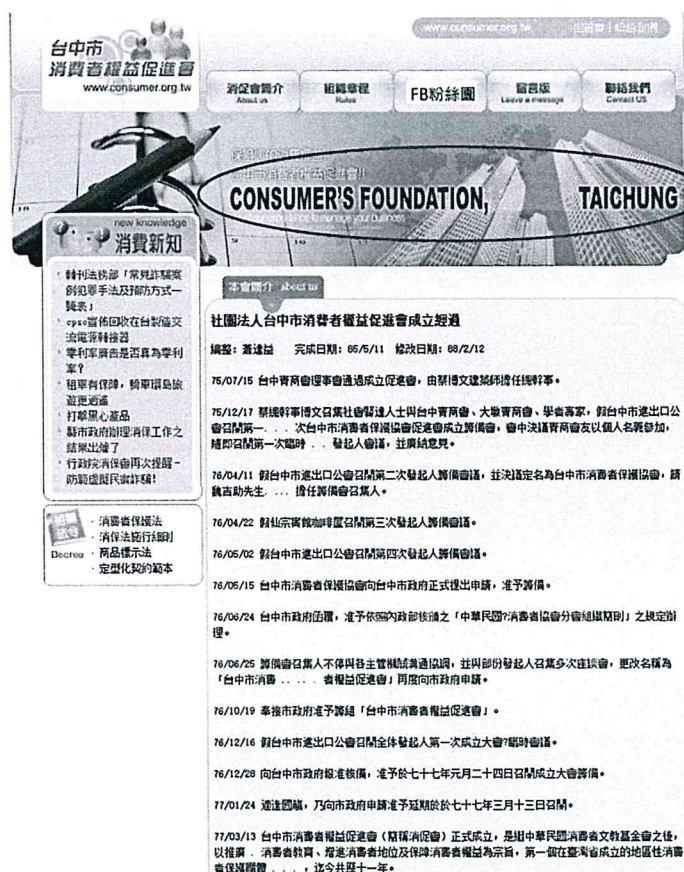


## National Excellent Commodity Gold Award

In Hong Kong Total Swiss (<http://www.totalswiss.com.hk>) is also claiming that Fit Solution products have been evaluated by “Consumer’s Foundation, Chinese Taipei” with a label called “National excellent commodity gold award”.



According to the Consumer’s Foundation (Taichung, Taiwan) <http://www.twconsumers.org/index.htm> this award has no government credibility and confuse consumer. For the recommendations of the Consumer’s Foundation Taichung (<http://www.twconsumers.org/990521.pdf>) please refer to translated text on the next page (highlights have been added).





Recommendations:

Purpose: to prevent the evaluation called "National excellent commodity gold award" for goods and service of business operations by "Consumer's Foundation, Chinese Taipei" and to promote a correct consumption concept.

Note: Sometimes consumers call us to ask something about the "National excellent commodity gold award", whether this award from the government's accreditation certification. So the legal basis, the evaluation system and credibility of this evaluation are confusing. And whether the award attached goods accord with national quality assurance is also a question.

Recommended items are as follows:

(1) Consumer's Foundation, Chinese Taipei should follow the principles of Consumer protection organization and should not confuse the consumer and business operators.

(2) Consumer should know that the "National excellent commodity gold award" has no national government credibility

















(3) The evaluated companies and products should be canceled and they should not use gold award for advertisement.

(4) The Executive Council and the Ministry of internal affairs should publish this information in the official website

(5) Other groups, who have the consensus to protect consumer right, can work together to disclose that information and publish in their official website.

(6) Executive consumer protection helps the legitimate consumer protection groups for investigation on goods and service to disclosure illegal activities.

Below we provided the up-to-date overview of Fit Solution products and the respectively applied labels.

Product Name (English / Chinese Trad. / Chinese Simpl. / Pinyin)	Product Picture	Labels on Products
<b>Cell Nutrition</b>		
倍喜克		
倍喜克		
Bei Xi Ke		
<b>Cell Energy</b>		
愛提維		
爱提维		
Ai Ti Wei		
<b>Cell Mineral</b>		
瑞斯維		
瑞斯维		
Rui Si Wei		
<b>Vegetarian Protein</b>		
素食蛋白飲品		
素食蛋白饮品		
Su shi dan bai yin pin		
<b>Q10</b>		
液骨營養補充劑(富含輔酶Q10)		
液骨营养补充剂(富含辅酶Q10)		
Ye gu ying yang bu chong ji (fu han fu mei)		
<b>Lutein</b>		
葉黃素		
叶黄素		
Ye Huang Su		
<b>Omega 3</b>		
液骨營養補充劑(富含不飽和脂肪酸和DHA)		
液骨营养补充剂(富含不饱和脂肪酸和DHA)		
Yegu yingyang buchongji (fuhan bubao he zhi fang suan he DHA)		
<b>Omega 3 Vegetarian</b>		
歐米茄3亞麻籽油		
欧米茄3亚麻籽油		
Ou mi Jia 3 ya ma zi you		